

# How We Serve

## Quality Improvement Work

The Regional Quality Councils have shifted their work away from Person-Centered Quality Reviews towards Quality Improvement Work.

The goal of this work is to improve the quality of life for people with disabilities based on the results of the Quality Reviews in Hennepin, Scott and Dakota Counties.

The council does this by:

- Connecting with the community through listening sessions, focus groups and informational interviews
- Collaborating with community partners to include all voices in the disabilities community
- Gathering and reviewing data on the quality of services and supports for people with disabilities
- Tracking and monitoring different systems that shape the quality of life for people with disabilities

# For More Information

If you are interested in learning more about the Metro Regional Quality Council, or would like to be involved in the work we do, please contact:

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Project Manager

### Call:

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### Visit Our Website:

qualitycouncilmn.org

### Follow us on Facebook:

<https://www.facebook.com/MRQCMN/?ref=bookmarks>



## METRO REGIONAL QUALITY COUNCIL

The Arc Minnesota  
2446 University Ave.  
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Saint Paul, MN  
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# Metro Regional Quality Council

*To improve the quality of services and supports for people with disabilities*

## Who We Are

The Metro Regional Quality Council is a group of people with disabilities, their families, county workers, the Department of Human Services, community members, and service providers.

## What We Do

The purpose of the Regional Quality Council is to promote and connect communities so people have services and supports to live a life based on their hopes and dreams. The council's main tasks are to:

- Develop and implement quality improvement projects based on person-centered principles.
- Create system-wide change by sharing best practices and resources.
- Make recommendations for local and statewide changes to improve quality of services

## Who We Serve

We serve people that receive services and support in their home, their job or out in the community. Our service area is Hennepin, Scott, and Dakota counties.



## How to Get Involved Regional Quality Council Member

The Metro Regional Quality Council meets the second Friday of each month from 9-11 AM.

People with disabilities and family members are invited to join the council! The council gives stipends to advocates for attending meetings.

If you are interested in becoming a member of the council, fill out the application on our website: [qualitycouncilmn.org](http://qualitycouncilmn.org)

After you submit your application, MRQC staff will call you to set up an interview.

## How to Get Involved

### Share Your Experiences

The Metro Regional Quality Council is implementing quality improvement projects around employment and the support staff shortage.

We are gathering information and want to hear from you!

- People with disabilities
- Family members of people with disabilities
- Case managers
- Employment support professionals
- Employers and,
- Direct support professionals

Share your experiences by attending a listening session, focus groups or informational interview.



